



Commissioner Tools – Monthly Status

December 21, 2015

Existing Issues

- The 'load more' button under the organization structure section is still not functioning when using Internet Explorer. Please use either the search field to locate units, or use Chrome or Firefox for the best experience.
- The ability to download reports in Firefox and Safari has not yet been resolved and is a priority to get fixed.

Resolved Issues

- The Commissioner Contacts report has been resolved and now displays all contacts for units that have had contacts entered ('Completed') in the selected year. Sub-totals are also included.

Enhancements Implemented

- 2016 version reports are now available.
- A new **Commissioner Contacts Without Subtotals** report is available. This allows the ability to manipulate the data more effectively.
- 2016 Journey to Excellence measurements have been incorporated in the Detailed Assessment. The new measurements will be applied when 2016 contacts are entered.
- 'Action Items' has been removed from the 2016 Detailed Assessment form in anticipation for separating out the Unit Service Plan details.

Future Enhancements

- A new step will be added in the detailed assessment form to create a Unit Service Plan when action items or follow up is needed. The recommendation will be to track no more than 3 Unit Service Plan needs at one time. This will be available in early 2016.
- Reports at the sub-district level will be available in early 2016.

UVTS and Reports

Remember! UVTS visits are not included in any Commissioner reports. You can download UVTS visits by selecting the Archive button available on each unit's dashboard.

There is still time to enter 2015 contacts that will be credited towards JTE. It is recommended that each unit have 6 contacts logged in a calendar year.

Commissioner Administration Assignments

Reminder, as part of renewal process it's important to review unit assignments to ensure commissioner assignments are current and correctly assigned. You can use the Assigned and the Unassigned Commissioner reports to quickly assist in identifying assigned and unassigned commissioners.





Commissioner Tools – Monthly Status

Support

For system-related issues including down time, please email the Member Care Contact Center at myscouting@scouting.org, or call 972-580-2489 and log an incident to ensure proper handling and tracking.

Thank you for your continued service and support. Have a safe and Happy Holiday season!

The Commissioner Tools Task Force

